

UTILITIES

Telephone

Contact your supplier from a landline/call box to register and for further information

TV Licence

Most of our properties are on joint tenancies and only require one licence per house

Parking Permits

If you live in a permit area please contact Sheffield City Council for further advice
www.sheffield.gov.uk/parking

Bins

It is important to dispose of rubbish regularly
Please visit the following website for more information about collection days
www.sheffield.gov.uk

RENT REMINDERS

Cheques will be cashed on:

19th June
19th October
19th February

Please make sure you have cleared funds in your account prior to the above dates

Tenant Contact Details

During your stay we will contact you with important information via text and email. Please make sure we have your current details

Repairs

All repairs **MUST** be reported in writing via the office, email or website

***Thank you for choosing
Thornsett Properties and we
wish you the best for the year
ahead.***



Thornsett Properties

MOVING IN GUIDE

*Important
Information
Inside*

Please Read

Please visit our website
for regular updates

www.thornsett.com

CONTACT INFORMATION

Crookesmoor Office:

195 Crookes Valley Road
Sheffield
S10 1BA
TEL: 0114 2669700

KEYS COLLECTED FROM THIS OFFICE ONLY FROM 3PM

Please note we are sometimes out of the office due to appointments, during this time the office telephone will be diverted so we can be contacted.

Useful Contact Numbers

For supplier and account information call:

Gas – 0870 6081524
Electric - 0845 0707172
Yorkshire Water – 0345 1242424

KEY COLLECTION

Please do not have a wasted Journey

- 1). You **MUST** make an appointment to collect keys
- 2). The keys are only available from our office at 195 Crookes Valley Road from 3pm on the 1 July
- 3). If you are collecting keys on behalf of someone then please make sure we have written permission
- 4). You must bring photo ID with you when you collect the keys
- 5). If you arrive without an appointment we cannot guarantee someone will be available to check the keys out
- 6). Please note that Saturday 1 July is the only weekend we are open.

UTILITIES

Water

Yorkshire Water are the sole supplier. You can register on line: www.yorkshirewater.com/moving

Broadband

There are numerous deals available on the market. We cannot therefore recommend any one supplier.
www.moneysupermarket.co.uk compares different deals

Council Tax

Full time students do not pay Council Tax. We will inform the council on your behalf.

Gas/Electric

Upon moving in you take over with the current supplier. You are then free to change suppliers if you wish at any time.